

RaChelle M. Martz  
County Clerk

Eileen Higgins  
Deputy County Clerk



102 County View Drive, P.O. Box 204  
Lake Pleasant, NY 12108

## HAMILTON COUNTY CLERK'S OFFICE

518-548-7111  
518-548-9740 (fax)

### **DMV offices to close for statewide technology upgrade**

January 20, 2026 (Lake Pleasant, NY)- The Hamilton County Department of Motor Vehicles, along with all DMV offices in New York state, will undergo a large-scale system upgrade next month that will require our office to be closed and potentially alter our business hours.

In February, the New York State DMV is implementing the initial phase of a multi-year project to replace and modernize its aging technology systems. To bring the first part of the new system online, the state is ceasing all DMV operations, including online, and the phone system at 2 p.m. on Friday, February 13, 2026. Due to this, our Lake Pleasant location will close at Noon on that day.

The offices will remain closed Monday February 16th, the Presidents' Day holiday, and Tuesday February 17th, with a planned reopening on Wednesday, February 18 at Noon provided we receive the go-ahead from State DMV leadership.

During this time, the state DMV will migrate about 30 million records to the new system and complete the transition to bring the first phase of the upgrade online. Again- no DMV transactions will be able to be completed during this period, including through the state DMV website.

The state DMV's implementation timeline calls for offices to be operational and open for customer transactions beginning Wednesday, February 18. We plan on opening our office at Noon on February 18th. Any changes to that will be posted on the county website.

### **ABOUT THE DMV SYSTEM UPGRADE**

New York State DMV has contracted with software company FAST Enterprises, LLC, which has implemented similar systems in more than 20 other states, to help NYS DMV modernize its technology platforms and service delivery in two major stages over the next two years. The new technology will replace and consolidate a significant portion of DMV's legacy technology, some of which are over 50 years old. The goal of this initiative is to make the DMV more secure, stable, and agile, and to provide DMV customers with more efficient, secure, and convenient services.

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Contact: [CountyClerk@HamiltonCountyNY.gov](mailto:CountyClerk@HamiltonCountyNY.gov)